



The Kisumu National Polytechnic

Industry Succeeds

QUALITY POLICY

The Kisumu National Polytechnic is committed to providing quality training that is affordable, accessible and sustainable by ensuring the services are effective, efficient and meet the customer needs and expectations. The Kisumu National Polytechnic is committed to comply with requirements of ISO 9001:2015 Quality Management Systems. To achieve this, the polytechnic has established Quality Objectives which shall be reviewed from time to time for suitability and provision of continual improvement.

Our key objectives:-

- Achieve and maintain a level of quality training which enhances the institutions' reputation with customers.
- Ensure compliance with the TVET Act and other relevant statutory and regulatory requirements.
- Endeavour to always maximize customer satisfaction with services provided by The Kisumu National Polytechnic.

The Quality Policy shall be effectively communicated and understood throughout the organization.

Principal:

Date:.....01/07/2022.....

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